

TERMS OF SERVICE

PART 1: OVERVIEW AND APPLICABILITY

Article 1.1: Parties

Clause 1.1.1. This **Terms of Service** ("*T&C*" or "*Agreement*") is entered into by and between:

- **The Company:** Refers to **TRADAXIO.**, a firm operated by Tropicana Capital Market Ltd., legally registered and headquartered at Bonovo Road, Fomboni, Island of Moheli, Comoros Union, including any affiliated entities, subsidiaries, or duly authorized representatives.
- **The Client:** Refers to any individual or legal entity who creates an account, agrees to these T&C, and engages with the Company's services, including trading activities.

The Company and the Client shall hereinafter be referred to individually as a "**Party**" and collectively as the "**Parties.**"

Clause 1.1.2. By accessing or using the Company's services, the Client affirms that they have read, understood, and agreed to be legally bound by this Agreement. Upon such acceptance, these T&C constitute a binding and enforceable contract between the Parties, establishing their respective rights, responsibilities, and obligations. This document may serve as a definitive reference in the event of disputes.

Clause 1.1.3. This document, titled *Terms of Service (hereinafter referred to as the "T&C" and/or the "Agreement")*, sets forth the primary conditions governing the access, use, entitlements, and obligations related to the services, products, platforms, and facilities provided by **TRADAXIO.**, which is operated and managed by Tropicana Capital Market Ltd., (*hereinafter collectively referred to as the "Company," "We," "Us," "Our," or "Tradaxio."*). The Company is duly incorporated and registered at **Bonovo Road, Fomboni, Island of Mohéli, Union of the Comoros**, under registration number **HV00725368**. It also holds a valid International Brokerage and Clearing House License, bearing license number **BFX2025093**, issued by the **MWALI International Services Authority (MISA)** in accordance with the **International Business Companies Act 2014 and the Brokerage Act 2013**.

Clause 1.1.4. The Company reserves the right to amend, update, or revise these T&C at any time without prior notice, provided such changes do not contravene applicable laws. Any modifications will become effective immediately upon being posted or communicated via the Company's official platform or

communication channels. Continued use of the services following such changes constitutes your acceptance of the revised T&C.

Article 1.2: Acceptance of Terms and Legal Relationship

This T&C, comprised of these Terms of Service and any subsequent amendments, annexes, or referenced legal instruments, governs the mutual relationship between the Company and the Client. It delineates the legal framework regulating rights, duties, and access related to the Client's engagement with the Company's trading platforms, tools, and services. By initiating the use of these offerings or creating an account, the Client affirms acceptance of the binding terms herein.

Clause 1.2.1. By accessing or using any part of our website, services, or *products (collectively referred to as the "Services")*, you confirm that you have read, understood, and unconditionally accepted the entirety of this T&C. **You are responsible for reviewing these Terms in full before engaging with our platform. If you do not agree with any provision—whether in part or whole—you must discontinue use and notify the Company promptly.**

Clause 1.2.2. Utilizing any of our offerings implies that you acknowledge, understand, and accept the totality of this T&C without alteration. If anything remains unclear, you are expected to seek clarification either by contacting us directly or obtaining advice from an independent legal or professional consultant. If any part of the T&C is unacceptable to you, even partially, your obligation is to discontinue usage and formally inform the Company without delay.

Clause 1.2.3. Acceptance of this T&C also constitutes your consent to receive all communications, notices, disclosures, and updates from the Company in electronic form. These may be delivered via email, platform notifications, or published updates on the Company's website. You acknowledge that electronic delivery satisfies all legal communication requirements.

Clause 1.2.4. This T&C, together with all referenced policies, legal notices, and supplemental terms, constitutes the entire agreement between the Parties with respect to your use of the Services. In the event of any inconsistency between this document and other legal notices or service-specific terms, this T&C shall prevail unless otherwise explicitly stated.

Article 1.3: Scope, Acceptance, and Applicability of the Agreement

Clause 1.3.1. By accessing, registering with, or using any of the Company's platforms, systems, or services, you acknowledge and agree to be bound by this Terms of Service (T&C) in its entirety, including any future amendments or incorporated policies, as issued by the Company at its sole discretion.

Clause 1.3.2. Continued interaction with the Company's offerings—regardless of account type—constitutes ongoing acceptance of this legally binding Agreement, which governs all usage, transactions, and relationships with the Company.

Clause 1.3.3. Access to the Company's services is prohibited for individuals residing in the United States, restricted regions within the European Union, or any jurisdiction where local laws or OFAC sanctions prohibit online trading. It is your sole responsibility to ensure compliance with all applicable laws before using the platform.

Clause 1.3.4. This T&C incorporates by reference the Company's Privacy Policy, risk disclosures, disclaimers, and any supplemental legal notices. You are strongly advised to review and accept these policies before engaging in any activity on the platform.

Clause 1.3.5. You assume full responsibility for acquiring adequate knowledge and experience to evaluate and manage the risks associated with trading. The Company bears no liability for losses resulting from your participation in financial markets.

Clause 1.3.6. All official documentation, legal communications, and disclosures from the Company will be issued in English. While translations may be provided for convenience, only the English version shall be considered legally binding.

Clause 1.3.7. All content provided through the Company's platforms, emails, or documentation is for informational purposes only and does not constitute financial, investment, legal, or tax advice. Independent consultation with licensed professionals is strongly recommended prior to making any investment decisions.

Clause 1.3.8. All official communication must be directed to the Company through its designated website, <https://tradaxio.com/> ("Official Website"), using the official contact form provided therein.

Clause 1.3.9. If you disagree with any part of this Agreement, you are obligated to immediately discontinue use of the Company's services and notify the Company accordingly.

Clause 1.3.10. Upon registration or use of the services, this Agreement becomes legally enforceable and shall govern all aspects of your relationship with the Company, including terms of access, usage, and account maintenance.

Clause 1.3.11. This T&C applies to all account types maintained with the Company and covers procedures related to account creation, operation, suspension, and termination.

Clause 1.3.12. By accepting these terms, you acknowledge the Company's intellectual property rights and agree to comply with all related limitations and disclaimers as outlined in this Agreement.

Clause 1.3.13. Violations of the stipulations in any supplementary document referenced by this Agreement shall be treated as breaches of this T&C. The Company reserves the right to penalize, suspend, or terminate your account in such cases.

Clause 1.3.14. All disputes or claims must be submitted to the Company in writing via your registered email. Confidentiality is mandatory during the resolution process, and any breach of non-disclosure obligations may result in reputational liability.

Clause 1.3.15. The Company shall not be held liable for any failure or delay in performance arising from circumstances beyond its reasonable control, including but not limited to acts of God, war, regulatory changes, cyberattacks, or service outages.

Clause 1.3.16. The Company reserves the right to update, modify, or expand this T&C at any time. Such changes shall take effect immediately upon being posted or communicated through the official communication channels. You are solely responsible for staying informed of these revisions.

Article 1.4: The Company

"The Company" refers to **TRADAXIO.**, a duly registered legal entity that owns and operates the official website at <https://tradaxio.com/>, offering digital platforms and tools, along with supporting financial technology solutions and associated client services. It provides access to trading services in financial markets, including but not limited to currencies, cryptocurrencies, indices, stocks, and other financial instruments, accessible via its digital platforms. The term **"Company"** also encompasses its authorized agents, affiliates, subsidiaries, employees, officers, representatives, and partners involved in the operations and delivery of such services.

Clause 1.4.1. All services provided by the Company are developed in compliance with the applicable laws and regulatory frameworks. However, the Company does not guarantee that its offerings comply with the legal standards of the user's jurisdiction. Users are solely responsible for ensuring that their access to and use of the Company's services is legal under local laws.

Clause 1.4.2. Access to the Company's services is restricted to individuals who:

- Have reached the legal age of majority in their respective jurisdictions;
- Possess full legal capacity to engage in trading activities;
- Are not located in jurisdictions where such activities are prohibited (*see Clause 1.4.9*).

Clause 1.4.3. During the onboarding process, the Company reserves the exclusive right to evaluate submitted information and documentation. The decision to approve or decline registration may be executed without prior notice or justification.

Clause 1.4.4. When submitting personal details such as identity, age, or financial capacity, you confirm the truthfulness and accuracy of such data. Should the Company detect any discrepancies or falsehoods, it may impose penalties, suspend, or permanently terminate your account without notice.

Clause 1.4.5. Due to the volatile and speculative nature of financial trading, losses may occur during your engagement with the Company's services. The Company shall not be held accountable for any direct or indirect financial loss resulting from trading activities undertaken by the Client.

Clause 1.4.6. To ensure responsible engagement, the Company may request your financial details to evaluate your suitability for participating in certain trading activities. This may involve inquiries with financial institutions, insurance providers, or other relevant entities.

Clause 1.4.7. Without prior notification, the Company reserves the right to assign its obligations, rights, or enforcement mechanisms to external third parties, including contractors or affiliates, as deemed necessary.

Clause 1.4.8. For the safety and integrity of its internal operations, the Company retains full authority to implement restrictions or disciplinary actions if any of its processes, staff, assets, or frameworks are compromised or threatened.

Clause 1.4.9. The Company does not operate in or offer its services to users from jurisdictions where online trading is prohibited, including the United States, specific regions within the European Union, or countries sanctioned by the **Office of Foreign Assets Control** (OFAC). It is the sole responsibility of each user to verify that their use of the Company's services is lawful in their jurisdiction.

Article 1.5: The Client

"The Client" pertains to any person or legal entity that successfully registers an account with the Company and consents to these Terms of Service. This definition includes individuals who engage in trading activities and utilize the services offered by the Company. References to "you" or "your" shall mean the Client throughout this Agreement.

Clause 1.5.1. Applicants are categorized during registration as either an individual or a corporate entity. However, all registrations are ultimately treated as individual accounts for compliance purposes.

Clause 1.5.2. You are solely responsible for verifying that your use of the Company's products and services is lawful in your country. The Company disclaims all liability in cases where a Client engages in unauthorized or illegal trading under their local jurisdiction.

Clause 1.5.3. Unless formally approved in writing, no third party is permitted to make decisions or execute actions on behalf of the Client. Any such unauthorized activities will result in immediate suspension or termination of access.

Clause 1.5.4. You affirm that you are not a **"US person"** as defined under 17 CFR 230.902. Should you later become a US person or act on behalf of one, you must immediately cease use of the Company's services. This includes but is not limited to holding U.S. citizenship, residency, a U.S. tax ID, or operating within U.S. territory.

Clause 1.5.5. It is your duty to assess your own financial knowledge and trading proficiency before engaging with the platform. By entering this Agreement, you confirm that you have thoroughly reviewed and understand all terms herein.

Clause 1.5.6. The Client accepts full responsibility for making independent decisions regarding all trading and account activities. The Company is not liable for outcomes resulting from your trading actions.

Clause 1.5.7. You shall not, under any circumstances, engage in insider trading involving the Company. Breach of this clause will lead to immediate legal consequences, including account termination.

Clause 1.5.8. Only with the Company's prior written consent may a first-degree relative manage your trading account. Such authorization requires formal documentation and adherence to all applicable terms.

Clause 1.5.9. Use of the Company's services by **politically exposed persons** (PEPs), including senior public officials, their immediate family, or close associates, may be restricted or denied. By registering, you affirm that you are not a PEP or affiliated with one unless declared and approved under enhanced due diligence.

Clause 1.5.10. You agree to maintain consistent communication with the Company, including timely responses to phone calls and emails, which serve as the primary communication channels.

Clause 1.5.11. For any official correspondence, you must use your registered email address. Any communications received from an unregistered email shall be disregarded and deemed invalid.

Clause 1.5.12. By using the Company's services, you agree to fulfill all responsibilities and requirements under this Agreement, including compliance with related policies and documents.

PART 2: PROVISION OF SERVICES

ARTICLE 2.1: SERVICE DELIVERY FRAMEWORK

Clause 2.1.1. The Client acknowledges that all financial services rendered by the Company are contingent upon the successful completion of account registration and verification, including the submission of all required KYC documentation. The Company retains sole discretion in determining eligibility.

Clause 2.1.2. All services provided under this T&C shall be governed by the provisions set forth herein. Any attempt to use or access services in a manner not expressly permitted may be considered

unauthorized or in breach of this Agreement. Clients must seek prior written approval for any such activities.

Clause 2.1.3. Access to the Company's services is conditional upon compliance with procedural requirements outlined within the platform and this T&C. Failure to comply may result in rejection of requests or restriction of access to services.

Clause 2.1.4. Clients accept that the Company is not liable for delays, errors, or interruptions in service delivery that are beyond its control, such as force majeure events, third-party failures, or technological disruptions.

Clause 2.1.5. The Company reserves the right to modify, suspend, or discontinue any service features—including account types, commissions, tools, or fees—at its discretion. Where possible, material changes will be communicated via official channels.

Clause 2.1.6. The Client is solely accountable for any financial decisions taken while using the Company's platforms, including investment or trading decisions. The Company assumes no responsibility for losses incurred from Client actions.

Clause 2.1.7. The Company, at its discretion, may make available various educational resources such as webinars, written materials, and video tutorials. These resources are supplementary and provided without obligation or guarantee of continuous availability.

Clause 2.1.8. Upon successful registration, the Client will receive an email confirming access credentials, including a trading account number and password.

Clause 2.1.9. Clients must provide true, current, and complete personal and financial information during the onboarding process and throughout the relationship. Any changes must be communicated to the Company promptly.

Clause 2.1.10. It is understood that the Client will maintain compliance with all relevant laws and regulatory frameworks, including but not limited to anti-money laundering (**AML**) and Know Your Customer (**KYC**) obligations.

Clause 2.1.11. The Company retains the right to review and audit accounts regularly for regulatory compliance. Suspicious activity may lead to account suspension or reporting to authorities.

Clause 2.1.12. It is the Client's duty to ensure their account meets the minimum deposit requirements applicable to the chosen account type to avoid penalties or closures.

Clause 2.1.13. The primary trading platform offered is “Tradaxio.-Trader,” with supplementary access to tools like “Mobile Trader” and “Web Trader,” subject to availability.

Clause 2.1.14. The Company offers a personal, non-transferable, and non-exclusive right to use its services, provided the Client adheres to all terms outlined in this Agreement.

Clause 2.1.15. The Client agrees to abide by the terms and procedures imposed by any affiliated Payment Service Providers (PSPs) in relation to funds deposited or withdrawn through such channels.

Clause 2.1.16. The Client also acknowledges and accepts all terms associated with the use of the trading platform and any affiliated digital infrastructure, including internal risk disclosures and platform-specific policies.

Article 2.2: Account Structures and Types

Clause 2.2.1. The Company provides a range of trading accounts classified under "Live Accounts," including **Discovery Account, Evolution Account, Mastery Account, Visionary Account, and Club Privilège** tiers. Each account type offers varying features such as leverage ratios, asset availability, and minimum deposit requirements.

Clause 2.2.2. Account selection remains at the Client’s discretion. However, access to certain accounts may be restricted based on jurisdiction, risk profile, or compliance requirements.

Clause 2.2.3. Should an account remain dormant for more than three (3) consecutive months, the Company reserves the right to levy a maintenance fee for continued access.

Clause 2.2.4. The Company is not obliged to approve all account applications. It may refuse, suspend, or terminate an account request at its sole discretion without the need for explanation.

Clause 2.2.5. All requests for account modifications, including feature changes, upgrades, or downgrades, must be submitted in writing and are subject to Company approval.

Clause 2.2.6. An account with a balance below USD 50.00 may be subject to automatic closure. It is the Client's responsibility to ensure sufficient funding at all times.

Clause 2.2.7. All transactions within a Live Account will be subject to applicable currency conversion where required. Conversion rates are determined by external financial markets and are beyond the

Company's control.

Clause 2.2.8. Trading activities via Live Accounts are at the sole risk and responsibility of the Client. The Company provides no guarantee of profit.

Article 2.3: Joint Ownership Arrangements

Clause 2.3.1. A “**Joint Account**” involves two or more individuals sharing equal authority and responsibility for account operations. Each Authorized Signatory may initiate trades, deposits, or withdrawals independently unless expressly restricted by written agreement.

Clause 2.3.2. Individual accounts are standard. To convert to a Joint Account, written consent and full verification of all parties must be submitted to the Company.

Clause 2.3.3. All account holders of a Joint Account are jointly and severally liable for any obligations, fees, and losses incurred, regardless of who executed the transaction.

Clause 2.3.4. Any communication directed to one signatory will be deemed received by all. It is the responsibility of account holders to share such information among themselves.

Clause 2.3.5. In the event of the death or incapacitation of any signatory, the remaining account holders must notify the Company immediately and provide official documentation (*e.g., death certificate, power of attorney*).

Clause 2.3.6. A Joint Account may be terminated only with the unanimous written consent of all signatories. Any remaining funds shall be disbursed in accordance with agreed instructions.

Clause 2.3.7. The Company may suspend or limit access to a Joint Account in the event of fraud, regulatory breach, or inter-signatory conflict.

Clause 2.3.8. Conversion of a Joint Account to an individual account requires mutual written consent and re-verification of the requesting party.

Clause 2.3.9. Transfers between accounts belonging to Joint Account holders or their affiliated individual accounts may be requested in writing, subject to verification of both accounts and Company approval.

Clause 2.3.10. Any update to Joint Account signatories or details must be agreed upon and submitted by all holders. The Company reserves the right to reject any non-compliant requests.

Article 2.4: Islamic (Swap-free) Accounts

Clause 2.4.1. The Company offers Islamic or Swap-Free Accounts to eligible Clients who require financial services in accordance with Sharia law. These accounts do not accrue or pay interest (*swap charges*) on overnight positions.

Clause 2.4.2. To apply for an Islamic Account, Clients must submit a formal request along with any documentation the Company deems necessary to establish religious or legal eligibility. Approval remains at the Company's sole discretion.

Clause 2.4.3. Islamic Accounts must be used solely for legitimate, Sharia-compliant trading activity. Positions held for more than five (5) consecutive business days may be considered speculative or interest-avoidant in nature, potentially violating Swap-Free terms.

Clause 2.4.4. The Company reserves the right to monitor usage and trading patterns of Islamic Accounts. Any indication of misuse—such as interest arbitrage, artificial rollover strategies, or violation of Islamic finance principles—may result in penalties, including conversion to a standard account.

Clause 2.4.5. In the event of improper use or abuse of Swap-Free privileges, the Company may:

- Reclassify the account type without notice
- Reverse any profits deemed to have arisen from non-compliant practices;
- Cancel relevant trades; and/or
- Apply administrative or corrective fees.

Clause 2.4.6. Clients agree that the use of Islamic accounts is conditional and revocable. Reversal of interest (swap) charges is not guaranteed and is subject to the Company's ongoing review of account behavior and compliance with this Agreement.

Clause 2.4.7. Collecting or benefiting from interest payments directly or indirectly through a Swap-Free Account constitutes a breach of this Agreement and may lead to immediate account suspension.

Clause 2.4.8. Clients shall bear full responsibility for any financial or legal liabilities arising from misuse of the Islamic Account, including the settlement of reversed fees or adjusted balances as determined by the Company.

Clause 2.4.9. The Company does not act as a religious authority. Approval of an Islamic Account does not constitute certification of Sharia compliance; Clients are advised to consult their own religious advisors.

Article 2.5: Additional Provisions

Clause 2.5.1. The Company may introduce new account types, services, features, or promotional campaigns at its discretion. Clients must agree to any additional terms attached to such offerings before participation.

Clause 2.5.2. In the event of a conflict between this Agreement and any specific terms outlined in supplementary materials (e.g., *platform-specific conditions*, *Payment Service Provider (PSP) agreements*, or *promotional rules*), the terms of the supplementary document shall prevail, but only to the extent of the inconsistency.

Clause 2.5.3. Clients are expected to remain informed of any changes to the Company's terms, policies, platform functionalities, or legal notices by regularly reviewing the official website or contacting Client Support.

Clause 2.5.4. By initiating any form of financial or trading activity, the Client affirms that they have reviewed and accepted all applicable Company policies, risk disclosures, and regulatory notices, including those referenced or linked in this Agreement.

PART 3: PAYMENT TRANSACTIONS

Article 3.1: Account Funding

Clause 3.1.1. The Client may fund their trading account by choosing among the funding solutions listed on the Company's official platform or website. All funding must be for legitimate trading purposes only. Deposits made for unrelated, unlawful, or unauthorized activities are strictly prohibited.

Clause 3.1.2. In cases where a preferred payment method is unavailable, the Company may, at its discretion, provide an alternative mechanism to complete the deposit. The Company retains absolute authority to accept or reject transfers originating from foreign accounts.

Clause 3.1.3. Payment Service Providers ("*PSPs*") may implement varying limits on deposit frequency and amounts per day, week, or month. These thresholds are dynamic and may be modified periodically. Clients agree to adhere to these limits and accept Company notifications regarding such revisions.

Clause 3.1.4. Clients are expected to observe all operational standards associated with their account. Every financial activity, whether deposit or withdrawal, must pass through the Company's authentication and logging system.

Clause 3.1.5. It is affirmed by the Client that all deposits and financial activities initiated within the trading account are done with their full knowledge and consent.

Clause 3.1.6. The Client accepts that currency conversion rates may vary frequently. Since all conversions are executed automatically through the system, discrepancies between the system rate and the Client's expectations shall not be grounds for any dispute.

Clause 3.1.7. Transaction records generated by the Company will remain its intellectual property but may be disclosed to the Client upon formal request, subject to compliance verification and internal policies.

Clause 3.1.8. The Company cooperates with banks and payment intermediaries to facilitate its services and may share relevant Client information strictly for service-related purposes.

Clause 3.1.9. Clients must confirm that all deposited funds are obtained through lawful sources. If illicit origins are suspected or identified, the Company may pursue legal recourse and suspend any interest payments or related privileges.

Clause 3.1.10. Transaction processing is conducted daily. However, deposits may take between one (1) to five (5) business days to reflect due to external constraints outside the Company's control.

Clause 3.1.11. Certain deposit limits may apply, influenced by verification level, account type, and the selected payment channel. These limits are determined and adjusted solely by the Company.

Clause 3.1.12. Any deposit request that contradicts Company policy or legal regulations may be canceled or declined.

Clause 3.1.13. In scenarios involving third-party deposits, valid documentation such as a notarized Power of Attorney (POA) and valid identification must be submitted for approval. The Company reserves the right to refuse such transactions without providing justification.

Clause 3.1.14. All external fees, including those imposed by banks or PSPs during fund transfers, will be borne entirely by the Client.

Clause 3.1.15. In instances where funds are deposited in a currency different from the account's base currency, the Company shall apply the prevailing market rate provided by its payment partner, and all conversion fees will be the Client's responsibility.

Clause 3.1.16. Clients may be requested to submit supporting documentation to verify financial origin. The Company may delay the deposit until verification is completed satisfactorily.

Clause 3.1.17. All funding operations will be monitored for Anti-Money Laundering (AML) compliance. The Company reserves the right to freeze or investigate any deposit it suspects violates legal standards.

Clause 3.1.18. Deposits must serve the purpose of engaging in trading activities only. The Company reserves the right to decline deposits intended for any unrelated, suspicious, or unlawful purpose.

Clause 3.1.19. The Company shall issue deposit confirmations after processing. Clients must immediately review and report any irregularities to the Company.

Clause 3.1.20. All deposits must be made using legitimate currency. The Company will not accept payments in goods, services, or non-cash assets.

Clause 3.1.21. Any attempt to reverse a deposit, file a chargeback, or submit a false claim will result in immediate account suspension or termination, including recovery of all costs incurred.

Article 3.2: Funds & Profit Withdrawal

Clause 3.2.1. Clients may initiate fund withdrawals using the Company-supported channels listed on the official platform or website. Prior account verification is mandatory for processing withdrawal requests.

Clause 3.2.2. The Company holds the right to suspend or deny any withdrawal under the following circumstances:

- Suspicion of fraudulent, manipulative, or abusive trading behavior.
- Insufficient balance or margin to support the request.
- Incomplete or unverified Client documentation.
- Inability to contact the Client for over 30 days.
- In cases of prolonged account inactivity, the Company may request identity and intent verification before processing any withdrawal.
- Active unsettled trading positions that compromise available funds.
- Presence of unresolved chargebacks, disputes, or legal claims.

Clause 3.2.3. The Client is required to provide documentation to authenticate their identity, ownership of the funding source, and legitimacy of the withdrawal request. This may include, but is not limited to, bank details, proof of identity, and residence.

Clause 3.2.4. All withdrawals are subject to KYC and AML review. The Company reserves the right to request additional documents or conduct investigations where suspicious activity is detected.

Clause 3.2.5. Withdrawals are generally processed within two (2) to seven (7) business days; however, the actual duration may vary depending on the policies of external payment processors and banks.

Clause 3.2.6. Withdrawals will be remitted to the original funding method whenever possible. If unavailable, an alternative method may be considered, subject to written Client request and Company approval.

Clause 3.2.7. Clients must ensure that no open trades exist at the time of submitting a withdrawal request. Additionally, the remaining account balance must be sufficient to support the requested withdrawal. The Company may decline any request that could compromise account stability.

Clause 3.2.8. Bonus or credit allocations will be adjusted proportionally upon approved withdrawals.

Clause 3.2.9. A minimum of 50.00 USD is required for international wire withdrawals. Alternative methods may be used for smaller amounts.

Clause 3.2.10. The Company reserves the right to amend the minimum withdrawal amounts. Any request below the specified minimum may be denied or subject to additional processing charges.

Clause 3.2.11. If a withdrawal is processed in error or results in an incorrect credit, the Client must immediately notify the Company. Misuse or false claims will result in legal action and possible account suspension.

Clause 3.2.12. The Company is not responsible for delays, fees, or errors caused by third-party financial institutions, PSPs, or external service providers.

Article 3.3: Client Refund Terms

Clause 3.3.1. Clients may request a refund within fourteen (14) calendar days from the date of account registration. Approved refunds will be processed through the original payment method.

Clause 3.3.2. Refunds will not be granted after the 14-day period. Any request beyond this period must follow the standard withdrawal procedure.

Clause 3.3.3. Refunds shall not be granted for losses incurred through trading activity, regardless of the refund request date.

Clause 3.3.4. Once a withdrawal has been processed and completed, the Company is under no obligation to reverse the transaction unless required under Company policy.

Article 3.4: Applicable Fees and Commissions

Clause 3.4.1. Clients acknowledge and accept the application of all standard and non-standard charges, including but not limited to spreads, commissions, rollover/overnight fees, and transaction-related costs.

Clause 3.4.2. Clients acknowledge and accept the application of all standard and non-standard charges, including but not limited to spreads, commissions, rollover/overnight fees, and transaction-related costs.

Clause 3.4.3. The Company reserves the right to revise its fee structure, including spreads, commissions, and service charges, in response to market conditions or operational requirements. Where applicable, notice will be provided in advance or as permitted by law.

Clause 3.4.4. Failure to meet specific operational metrics may result in periodic service fees. Additionally, interest may be imposed, including a 5% annual interest rate or daily charges based on account activity.

Clause 3.4.5. All applicable penalties, inactivity fees, or underperformance charges may be automatically deducted from the Client's account without prior consent.

Clause 3.4.6. Clients are responsible for ensuring timely settlement of all fees and charges. Failure to do so may result in service disruption, interest penalties, or legal recovery action.

Clause 3.4.7. Clients must clear all outstanding financial obligations prior to submitting a request for account termination. Termination requests must be submitted in writing.

PART 4: TRADING POLICIES

Article 4.1: Platform And System Usage

Clause 4.1.1. The Company grants Clients a limited, non-transferable license to use its trading platform exclusively for executing trades, monitoring account activity, and utilizing approved analytical tools.

Clause 4.1.2. Upon successful registration, Clients will receive login credentials via email. Clients are responsible for maintaining confidentiality and are fully accountable for all activity conducted under their credentials.

Clause 4.1.3. The Company reserves the right to suspend, restrict, or terminate platform access without prior notice in cases of suspected misuse, breach of terms, or unauthorized activity.

Clause 4.1.4. Clients must not engage in resale, replication, modification, or unauthorized commercial use of the platform or its components. All intellectual property remains solely owned by the Company.

Clause 4.1.5. Any attempt to tamper with, reverse-engineer, hack, or disrupt the platform—including spreading malware, causing excessive server load, or interfering with execution—is strictly prohibited and may result in legal action.

Clause 4.1.6. Clients are responsible for maintaining adequate hardware, software, and internet access. The Company is not liable for performance issues due to client-side limitations.

Clause 4.1.7. Use of unauthorized trading automation tools (e.g., scalping bots, arbitrage software, expert advisors not approved by the Company) is prohibited and may result in account termination.

Clause 4.1.8. The Company will endeavor to maintain system availability but does not guarantee uninterrupted or error-free access. Downtime may occur due to maintenance, connectivity issues, or third-party disruptions.

Clause 4.1.9. Technical failures, order execution delays, or platform outages do not impose liability on the Company. Clients assume all trading risks associated with such occurrences.

Clause 4.1.10. All intellectual property, including software, databases, design elements, and system infrastructure, remains the sole property of the Company. Unauthorized use or duplication constitutes a violation of these rights.

Clause 4.1.11. Clients must comply with any additional restrictions or conditions the Company imposes to ensure secure and lawful use of the platform. Non-compliance may lead to access suspension or termination.

Clause 4.1.12. The Company may revise or update platform terms, trading conditions, or features at any time. Continued use of the platform constitutes acceptance of such updates without the need for prior notification.

Clause 4.1.13. Platform usage must remain compliant with applicable laws and regulations. Clients bear sole responsibility for ensuring lawful access and activity on their part.

Clause 4.1.14. In the event of system updates, technical support needs, or scheduled maintenance, the Company reserves the right to limit access temporarily without being held liable for potential trading losses.

Clause 4.1.15. The Company does not warrant that the platform will meet all Client expectations, and Clients agree to assume the risk of any trading-related loss resulting from system performance, outages,

or latency.

Clause 4.1.16. Clients are prohibited from attempting to gain unauthorized access to any part of the system or other users' accounts. Any such attempts will result in immediate termination and possible legal action.

Clause 4.1.17. If there is a breach of the trading platform's terms of use, the Company reserves the right to nullify affected transactions, freeze funds, or close the Client's account without compensation.

Clause 4.1.18. Any significant updates or changes to trading functionalities, market conditions, or platform tools may be communicated at the Company's discretion. However, absence of such notice does not absolve the Client of responsibility.

Clause 4.1.19. The Company may monitor platform activity to ensure compliance with its terms. Suspicious or irregular usage patterns may result in investigations, restrictions, or account review.

Article 4.2. Market Information and Recommendation Limitations

Clause 4.2.1. The Company may provide access to charts, analyses, news, forecasts, signals, and educational materials ("*Market Information*") strictly for informational purposes. These resources are provided strictly for informational purposes and do not constitute investment, financial, legal, or tax advice.

Clause 4.2.2. The Client understands that the Company does not warrant the accuracy, timeliness, reliability, or completeness of any Market Information, whether sourced internally or through third parties. The Client agrees to use such information at their own discretion and assumes full responsibility for their trading decisions.

Clause 4.2.3. The Client understands that Market Information is general in nature, not customized to individual circumstances, and should not be construed as an offer to buy or sell any financial product.

Clause 4.2.4. All content, including commentaries, predictions, or market forecasts, is subject to change at any time without notice. The Company is not obligated to update, revise, or supplement previously issued content.

Clause 4.2.5. Redistribution, reproduction, or dissemination of Market Information to third parties is strictly prohibited. The Client confirms that they understand the applicable laws and restrictions governing the use of such data.

Clause 4.2.6. No aspect of the Company's communication shall be construed as solicitation or authorization to trade in jurisdictions where such actions would be unlawful. The Client bears full responsibility for compliance with local regulatory requirements.

Clause 4.2.7. The Company is not required to provide regular updates, advice, or status alerts regarding the Client's portfolio or open positions. Any provision of information is voluntary and not indicative of a fiduciary obligation or relationship.

Clause 4.2.8. By using any Company-provided tools, recommendations, or resources, the Client acknowledges full awareness of trading risks and agrees not to rely on any implied assurances or representations.

Article 4.3. Market Orders and Execution Terms

Clause 4.3.1. Upon submitting a market order, the Client agrees it will be executed at the best available price. This price may differ due to slippage caused by market conditions, liquidity fluctuations, or technical delays. The Client accepts full responsibility for such variance, known as "slippage."

Clause 4.3.2. Trades are executed through the Company's platform, where the Company may act as the counterparty. All transactions are final and non-transferable between Clients or accounts.

Clause 4.3.3. The Company may adjust price quotes, margin requirements, or leverage levels based on the Client's account type, trading behavior, or prevailing market conditions. Where feasible, such changes will be communicated in advance but may occur without prior notice.

Clause 4.3.4. Orders submitted with inaccurate, incomplete, or conflicting information are the sole responsibility of the Client. The Company disclaims liability for any resulting consequences.

Clause 4.3.5. In cases of extreme volatility, technical outages, or systemic market disruptions, the Company may delay, suspend, or reject order execution without prior notice. Such force majeure events release the Company from liability.

Clause 4.3.6. Once executed, a market order is final and cannot be amended or canceled. The Client acknowledges this irrevocability and accepts the trade outcome.

Clause 4.3.7. Trading financial instruments involves substantial risk. The Client affirms that they have reviewed the Risk Disclosure Statement and fully understand that no trade constitutes a recommendation or endorsement by the Company. All decisions are made at the Client's sole discretion and risk.

Clause 4.3.8. Orders may be closed automatically due to expiry, margin violations, or risk exposure limits. Any associated rollover or overnight fees will remain the Client's responsibility.

Clause 4.3.9. Unauthorized or suspicious trading activity may trigger internal investigation. The Company reserves the right to suspend accounts, withhold funds, and notify regulatory authorities where necessary.

Clause 4.3.10. Market orders may be restricted by volume, frequency, or instrument type to ensure fair execution and manage platform risk. Such limitations may be modified at the Company's discretion without prior notice.

Clause 4.3.11. Scalping practices are prohibited unless explicitly approved in writing by the Company. Profits derived from unapproved scalping will be voided, and the related positions canceled.

Clause 4.3.12. The Company may liquidate any trade to mitigate risk exposure on behalf of the Client if margin requirements are not met. This may involve splitting lots or closing open positions at market price.

Clause 4.3.13. Delays due to internet latency, data feed lag, or third-party service failures are beyond the Company's control. The Client accepts the possibility of execution variance.

Clause 4.3.14. The Company may restrict access to or execution of certain trades or instruments based on market conditions or regulatory obligations, without providing justification.

PART 5: DATA AND DOCUMENTATION

Article 5.1: User Information and Documentation

"User Information" includes all identifiable data submitted by the Client throughout their engagement with the Company. This encompasses registration inputs, identity details, address, email, financial standing, trading behavior, verification records, and historical transactions. The Company utilizes this information to comply with regulatory duties, enhance service functionality, and ensure secure platform access.

Clause 5.1.1. At the point of registration and throughout the relationship, Clients must submit accurate and complete personal and financial data. Any updates to such information must be promptly reported. Failure to maintain current records may lead to account suspension or termination.

Clause 5.1.2. Prior to verification, the Client shall furnish all necessary documentation as stipulated in the Company's Know Your Customer (KYC) policy. This includes valid proof of identity, proof of residence,

and, where applicable, proof of source of funds.

Clause 5.1.3. To comply with anti-money laundering (AML) regulations and KYC protocols, the Company may validate Client information through third-party services. Non-cooperation or submission of false, expired, or misleading documentation shall be grounds for immediate account restriction or closure.

Clause 5.1.4. Depending on the Client's jurisdiction or selected payment methods, additional documentation may be required. Clients must promptly comply to ensure continued account access.

Clause 5.1.5. Information collected, including transaction and identity data, may be shared with or transmitted to affiliated banks and payment service providers (PSPs) for the purposes of transaction processing, verification, and regulatory compliance. Clients acknowledge and accept such disclosures as necessary for regulatory and operational purposes.

Clause 5.1.6. Client details including name, occupation, residence, financial capability, and contact channels are gathered to assign unique account identifiers and to facilitate communication and compliance.

Clause 5.1.7. While the Company employs advanced data security measures, Clients are solely responsible for safeguarding their login credentials. The Company shall not be held liable for unauthorized access resulting from Client negligence.

Clause 5.1.8. By transacting on the platform or registering via the Company's website, Clients authorize the Company to collect and store User Information for lawful business activities.

Clause 5.1.9. The Company may reject any submitted documents that are outdated, unclear, or inaccurate. Clients must correct such issues promptly to prevent disruptions to their account.

Clause 5.1.10. Lost access to a registered email must be reported in writing prior to filing disputes, cancellation requests, or account-related claims.

Clause 5.1.11. All communications, including support chats, phone calls, and emails, may be recorded and stored. Clients consent to such recordings for quality control, dispute resolution, and legal compliance.

Clause 5.1.12. All communication records, including those involving the Client, are the property of the Company and may be retained indefinitely in accordance with applicable data protection and retention laws.

Clause 5.1.13. Communications and documentation exchanged with the Company may be used as legal evidence in compliance with governing law. The Company may submit such data in response to regulatory or judicial orders.

Clause 5.1.14. Clients are not entitled to request or obtain copies of internal Company data or communication records unless explicitly permitted by the Company at its sole discretion.

Clause 5.1.15. The Company may provide access to communication records and KYC data to its affiliates and service providers for legitimate business purposes.

Clause 5.1.16. Clients are prohibited from recording Company communications without prior written consent. Unauthorized disclosure of such correspondence may result in account sanctions or legal action.

Clause 5.1.17. The Company reserves the right to deny, deactivate, or invalidate any registration or existing Client account if provided details are deemed fraudulent, misleading, or incomplete.

Clause 5.1.18. Clients are advised to periodically update their account information to ensure ongoing accuracy and regulatory compliance.

Article 5.2: Digital Signature and Electronic Consent

"Digital Signature and Electronic Consent" signifies the Client's agreement to this Agreement and associated documents via electronic means such as online form submissions, button clicks, or platform-based confirmations. These actions constitute a legally binding agreement equivalent to physical signature, in accordance with electronic signature legislation including the E-Sign Act.

Clause 5.2.1. By engaging with the Company's platform or executing online transactions, the Client authorizes electronic signatures for all contracts, disclosures, and forms related to the Company's services.

Clause 5.2.2. All notifications, updates, and disclosures may be provided electronically. The Client agrees that delivery to their registered email address or contact details shall constitute valid and effective notice.

Clause 5.2.3. If the Client loses access to their registered email or changes contact details, they must promptly notify the Company to avoid missing legally binding communications.

Clause 5.2.4. Clients agree that any transaction initiated or instruction submitted via electronic systems, including the trading platform or email, shall be considered as lawfully authorized by them.

Clause 5.2.5. The Company is not liable for damages arising from unauthorized use of electronic signatures unless due to proven negligence or willful misconduct by the Company.

Clause 5.2.6. The Client is solely responsible for safeguarding their login credentials and any devices used to access the Company's platform.

Clause 5.2.7. Requests to modify or withdraw electronic consent must be submitted in writing. Such revocation shall not affect any actions or transactions completed prior to the Company's receipt and acknowledgment of the request.

Clause 5.2.8. All electronically signed documents, instructions, and transactions are admissible as legal evidence and will be retained in accordance with the Company's data retention and privacy policies.

Clause 5.2.9. The Client accepts the risk of technical failures or communication issues when relying on electronic methods and is responsible for ensuring receipt and understanding of such communications.

PART 6: ACCOUNT USAGE AND PERMISSIONS

Article 6.1. Access And Platform Responsibility

"Access and Platform Responsibility" pertains to how the Client utilizes the Company's trading services, the integrity of account credentials, and obligations tied to platform engagement. The Client is granted access to the trading platform exclusively for legitimate and lawful financial transactions and in compliance with this Agreement, applicable laws, and Company policies.

Clause 6.1.1. Upon activation of a trading profile, the Client receives credentials that permit engagement with the trading platform. These credentials authorize transaction execution under the scope of this Agreement.

Clause 6.1.2. Preservation of credential confidentiality is a critical duty. Clients are expected to protect login credentials, including usernames, passwords, and emails, from any form of exposure.

Clause 6.1.3. The Client bears full responsibility for all activity conducted through their account, whether authorized or unauthorized, including access gained through negligence or intentional disclosure (e.g., sharing login details).

Clause 6.1.4. The Company holds no responsibility for breaches, losses, or unauthorized activities that result from the Client's failure to safeguard their access information.

Clause 6.1.5. Notification to the Company is required without delay in the event of suspected unauthorized access or compromised credentials.

Clause 6.1.6. Account monitoring may be performed by the Company to detect suspicious or prohibited behavior, ensure compliance, and safeguard platform integrity.

Clause 6.1.7. Suspension or deactivation of account access may occur at the Company's discretion if non-compliance, fraudulent activity, or violations of law or Company policy are identified.

Clause 6.1.8. Clients must ensure that all account information is accurate and current. Accounts linked to false, incomplete, or misleading data may be restricted or suspended.

Clause 6.1.9. Any modification, limitation, or upgrade to the platform can be implemented by the Company without advance notice.

Clause 6.1.10. Clients with multiple trading accounts must treat each account independently. Actions or outcomes in one account do not affect the status of others.

Clause 6.1.11. If access to the registered email is lost, the Client must immediately notify the Company to maintain uninterrupted communication and account access.

Clause 6.1.12. The Company reserves the right to revise platform access terms. Continued platform use post-notification constitutes acceptance of such updates.

Clause 6.1.13. The Company may conduct periodic reviews of account activity to maintain operational transparency and compliance. Such reviews may include audits, user pattern assessments, and documentation verification.

Article 6.2. Third-party Access and Delegation

"Third-Party Access and Delegation" refers to any involvement by external individuals or entities in managing or operating a Client's trading account.

Clause 6.2.1. Prior written consent from the Company is required for any third-party to access or operate the Client's trading account. The Company reserves the right to approve or deny such requests.

Clause 6.2.2. Clients bear full responsibility for the selection and monitoring of authorized third parties. The Company provides no advisory or vetting role in third-party selection.

Clause 6.2.3. Full legal and financial liability for actions undertaken by third parties authorized by the Client rests with the Client.

Clause 6.2.4. A formal agreement between the Client, Company, and third party is mandatory prior to account delegation. Such agreements are subject to Company-imposed terms.

Clause 6.2.5. Family members or first-degree relatives authorized to access the account must meet the same requirements and may still be denied access at the Company's discretion.

Clause 6.2.6. The Company may reject, suspend, or terminate third-party access at any time, without obligation to notify the Client beforehand.

Clause 6.2.7. If a third party violates this Agreement or any law, the Client shall indemnify and hold the Company harmless from any related damages, penalties, or claims.

Clause 6.2.8. Clients must notify the Company in writing of any revocation or change in third-party access. Responsibility for actions by the third party remains with the Client until the change is processed.

Clause 6.2.9. At its discretion, the Company may request due diligence documentation or perform background checks on any third-party seeking access to a Client's trading account.

Article 6.3. Inactive Account Management

"Inactive Account Management" covers procedures for accounts exhibiting prolonged inactivity, and the Company's rights regarding such accounts.

Clause 6.3.1. An account is deemed "**Inactive**" when there are no logins, trading activity, or fund movements for at least thirty (30) consecutive days. If inactivity extends to ninety (90) consecutive days, the account shall be classified as "**Non-Operational**" and may become subject to additional monthly administrative fees and potential closure.

Clause 6.3.2. Inactive accounts may be subject to monthly maintenance fees, as outlined in the Company's published fee schedule.

Clause 6.3.3. Non-Operational accounts shall also incur an annual maintenance fee of USD 2,000.00 (or equivalent in the account's base currency), in addition to any applicable monthly fees, unless stated otherwise.

Clause 6.3.4. Should an account remain Non-Operational for more than ninety (90) days, and efforts to reach the Client fail, the Company may reclassify the account balance and cease recognizing it as Client Funds.

Clause 6.3.5. The Company may close any account if the following conditions are met: **(i)** the account is classified as Inactive, **(ii)** the balance is fully withdrawn, and **(iii)** the Client cannot be contacted through registered channels.

Clause 6.3.6. Monthly and annual fees for inactive and non-operational accounts shall continue until the balance is depleted or the account is reactivated.

Clause 6.3.7. Reactivation requires updated KYC documentation and successful re-verification in accordance with the Company's compliance protocols. Maintenance fees previously deducted will not be refunded.

Clause 6.3.8. During the inactive period, the Company may restrict account access, trading capability, and withdrawal functionality.

Clause 6.3.9. Clients are solely responsible for monitoring their account status. The Company shall not be liable for losses or inconvenience resulting from an inactive or non-operational classification.

Clause 6.3.10. Additional administrative fees or actions, including closure, data retention changes, or regulatory disclosures may apply to long-term non-operational accounts at the discretion of the Company.

Clause 6.3.11. The Company reserves the right to close accounts after extended periods of being non-operational. While notice may not always be provided, such closures will follow applicable internal procedures. The Company disclaims liability for any resulting inconvenience or loss.

PART 7: DEFAULT EVENTS AND SERVICE TERMINATION

Article 7.1: Events Constituting Default

Clause 7.1.1. A Client shall be deemed in default if they fail to meet their financial obligations under this Agreement, including delayed payment of fees, non-compliance with margin requirements, or engagement in prohibited activities.

Clause 7.1.2. The Client shall be deemed in default upon bankruptcy, insolvency, legal incapacity, or confirmed death. In such cases, the Client's legal heir or a first-degree relative—unless otherwise stipulated by law—shall be recognized as the successor for account handling purposes.

Clause 7.1.3. Failure to comply with Know Your Customer (KYC), Anti-Money Laundering (AML), or other regulatory obligations within a reasonable period may constitute a default, permitting the Company to suspend or terminate services.

Clause 7.1.4. Any deliberate misrepresentation, fraud, market manipulation, or collusion shall entitle the Company to suspend services, terminate the Client's account, and report the conduct to appropriate authorities.

Clause 7.1.5. Force majeure events—including wars, terrorism, strikes, civil unrest, political instability, natural disasters (such as earthquakes, wildfires, and pandemics), or other catastrophic events that prevent either party from fulfilling contractual obligations—shall be treated as non-fault defaults and may justify the triggering of default procedures.

Clause 7.1.6. Serious operational disruptions—such as platform outages, data corruption, or regulatory sanctions impacting the Company's performance—may prompt default-related responses, including temporary service suspension or liquidation of positions.

Clause 7.1.7. In the event of a declared default, the Company may immediately liquidate open trades, suspend access, or initiate legal recourse to recover losses, including through legal or regulatory channels.

Clause 7.1.8. Any inquiry by governmental or regulatory bodies into the Client's activities that could compromise the Company's compliance obligations may constitute grounds for service discontinuation or account freeze.

Clause 7.1.9. Following the declaration of default, the Company may retain and apply any funds remaining in the Client's account toward settlement of unpaid obligations, charges, or penalties.

Clause 7.1.10. The Company shall not be obligated to provide prior notice or compensation in the event of default, unless otherwise required by applicable law.

Clause 7.1.11. If any regulatory authority imposes restrictions, initiates investigations, or issues notices concerning the Client's activities or account, the Company reserves the right to suspend or restrict access to services without liability or obligation to inform the Client in advance.

Clause 7.1.12. Use of unauthorized automated trading tools, scripts, or third-party software that manipulate the platform or distort market behavior shall be deemed abusive and may result in default classification under this Agreement.

Article 7.2: Service Discontinuation and Account Termination

Clause 7.2.1. The Company reserves the right to suspend or terminate the Client's account without prior notice in the event of a material breach of this Agreement, suspected unlawful activity, regulatory non-compliance, or prolonged inactivity.

Clause 7.2.2. Clients wishing to terminate this Agreement must do so in writing using the email registered to their trading account. Any request from unverified sources may be denied.

Clause 7.2.3. Upon termination—whether voluntary or imposed—all outstanding obligations, including trading losses, fees, and applicable penalties, shall become payable without delay.

Clause 7.2.4. Should the Client fail to withdraw remaining funds upon account termination, the Company may convert balances, deduct applicable fees, cancel any promotional or credited funds, deduct applicable fees, and return any remaining balance to the Client's verified account, subject to verification and compliance review.

Clause 7.2.5. No trades or pending orders will be permitted after account termination. Platform access and use of all associated services shall cease immediately upon termination.

Clause 7.2.6. The Company may initiate termination procedures if a withdrawal is requested for the full balance, if the account remains inactive for 30 consecutive days, or if the Client fails to respond to repeated written communication attempts over a reasonable period.

Clause 7.2.7. Any account termination stemming from inactivity or default shall not obligate the Company to issue a warning or provide compensation for resultant losses.

Clause 7.2.8. The Company may cancel credits, promotional bonuses, or accrued profit from such funds upon termination, especially where such incentives were contingent upon account activity or compliance.

Clause 7.2.9. Even after termination, the Client shall remain accountable for any legal or financial obligations incurred during the Agreement's active period.

Clause 7.2.10. The Company reserves the right to suspend or terminate services instantly and without prior notice if the Client is found to be in violation of applicable laws, regulatory obligations, or this Agreement.

Clause 7.2.11. In the event of unresolved disputes or chargebacks initiated by the Client, the Company may take legal action and withhold all account assets pending resolution.

Clause 7.2.12. The Client agrees to indemnify and hold the Company harmless against all liabilities, costs, or damages arising from any breach of this Agreement, misrepresentation, or unlawful conduct.

Clause 7.2.13. The Company may terminate or restrict the Client's access to its services if the Company reasonably determines that continued engagement with the Client presents a reputational, financial, regulatory, or legal risk.

Clause 7.2.14. Following the termination of this Agreement, the Company shall retain Client records, trading logs, and communications for a minimum period required by applicable laws and regulations. The Client shall have no right to demand deletion of such data during this period.

Clause 7.2.15. In cases where a dispute, litigation, or arbitration is pending between the Company and the Client, the Company may suspend access to services and temporarily withhold disbursement of funds until the dispute or legal matter is resolved

PART 8: GLOSSARY APPLICATION GUIDE

Article 8.1. Interpretation Of Terms

This Article provides precise meanings for terms frequently used within this T&C. These definitions promote clarity and mutual understanding between the parties concerning the services rendered by the Company. Defined terms will apply throughout this Agreement, associated policies, and communications, unless a different interpretation is necessitated by the context. The Company retains the authority to further interpret, clarify, or supplement any term as required.

Clause 8.1.1. The Account

Denotes a specific and individual trading profile uniquely linked to a Client and registered with the Company for the purpose of accessing trading services.

Clause 8.1.2. Active Position or Open Trade

Describes any financial instrument currently being held or traded, either through buy or sell orders, which remains unsettled until it is closed manually or by pre-set trading conditions.

Clause 8.1.3. Annualized Return

Represents the standardized yearly rate of return on a financial instrument, calculated in line with accepted financial metrics.

Clause 8.1.4. Anti-Money Laundering (AML) Policy

Encompasses the compliance policies and legal obligations the Company adheres to in order to detect, prevent, and report any suspicious financial activity.

Clause 8.1.5. Applicable Legal Framework

Refers to the governing laws, regulations, directives, or international standards that the Company and Client must comply with.

Clause 8.1.6. Ask Rate

Indicates the lowest quoted price at which a financial asset is offered to a buyer in the open market.

Clause 8.1.7. Balance Overview

Means the total cash value in the Client's trading account, excluding margin used in active positions.

Clause 8.1.8. Base Currency Explanation

Defines the primary currency in a currency pair, used as the reference for comparison with the quote currency.

Clause 8.1.9. Bid Rate

Signifies the maximum price a buyer is willing to pay for a specific financial instrument at a given moment.

Clause 8.1.10. Bonus Allocation

Includes any incentive-based additional funds awarded by the Company to the Client, subject to withdrawal restrictions or trading volume conditions.

Clause 8.1.11. Business Operation Days

Describes the active working days and hours of the Company, typically from Monday through Friday, based on GMT+2.

Clause 8.1.12. Buy Limit Function

An instruction to execute a purchase at a specified price or lower, ensuring the Client does not overpay.

Clause 8.1.13. Buy Stop Mechanism

Places an order to buy an asset once its price surpasses a predetermined threshold.

Clause 8.1.14. Capital Contribution

Refers to the total amount of initial or additional deposits made by the Client for trading.

Clause 8.1.15. Capital Appreciation

The increase in value of a financial asset relative to its purchase price.

Clause 8.1.16. Capital Depreciation

The decrease in the value of a financial asset compared to its original purchase cost.

Clause 8.1.17. CFD Instruments

Short for Contracts for Differences, these derivative financial instruments enable speculation on asset price movements without owning the underlying asset. They carry high leverage and risk.

Clause 8.1.18. Client Recognition

Identifies a person who has registered, been verified, and maintains a trading account with the Company.

Clause 8.1.19. Commission Fee

Denotes the fixed or variable charge applied by the Company for processing Client trades.

Clause 8.1.20. Company Definition

Refers to Tradaxio. and includes all its officers, employees, representatives, systems, and policies involved in service delivery.

Clause 8.1.21. Conflicts Of Interest Governance Policy

Specifies a set of internal policies to identify, manage, and disclose instances where the Company's interests might diverge from those of its Clients.

Clause 8.1.22. Contractual Relationship

Refers to the binding agreement entered between the Company and the Client, covering the sale, purchase, and execution of services.

Clause 8.1.23. Contrarian Investment Approach

A strategy where a trader acts against market trends, purchasing when others are selling and vice versa.

Clause 8.1.24. Counterparty Relationships

Defines third-party entities, such as payment providers and liquidity partners, that enable the Company to process transactions.

Clause 8.1.25. Credential Data

Covers login credentials and authentication methods used by the Client to access the platform securely.

Clause 8.1.26. Credit Provision

Funds provided by the Company for trading, which may be conditional and subject to repayment terms.

Clause 8.1.27. Currency Structure

A system of government-issued money accepted for trade and investment across regions or countries.

Clause 8.1.28. Currency Pair Valuation

Shows the comparative value of two currencies, where the first is measured against the second.

Clause 8.1.29. Daily Trade Activity

Defines transactions initiated and closed within the same business day by a Client.

Clause 8.1.30. Deposit Transactions

Monetary contributions transferred by the Client into their account for the purpose of trading.

Clause 8.1.31. Derivative Products

Financial contracts whose value is based on the performance of an underlying asset like commodities or indices.

Clause 8.1.32. Digital Communications

Any communication between the Client and the Company conducted via electronic means, such as email or chat.

Clause 8.1.33. Digital Trading Tools

Services, platforms, and software solutions offered online by the Company to facilitate transactions.

Clause 8.1.34. Electronic Endorsement or Signature

An electronic acknowledgment by the Client to signify agreement to documents or policies.

Clause 8.1.35. Equity Calculation

Reflects the net worth of a Client's trading account, including floating profits/losses and balance adjustments.

Clause 8.1.36. Dispute Management and Resolution Policy

Outlines how disputes or complaints involving the Company's services will be handled and resolved.

Clause 8.1.37. Default Events and Service Termination

Refers to specific breaches or conditions, as outlined in PART 7, that may lead to the suspension or termination of services by the Company.

Clause 8.1.38. Exchange Rate Risk

The risk of financial loss due to fluctuations in currency exchange rates affecting the value of investments or assets.

Clause 8.1.39. Client Order Execution Policy

A formal set of procedures and standards that governs how the Client's trading orders are executed on the platform.

Clause 8.1.40. Financial Instruments

Include all tradable contracts or assets offered by the Company, such as derivatives, currencies, stocks, commodities, indices, and futures.

Clause 8.1.41. Floating Loss

Refers to an unrealized loss in an open trading position, fluctuating with real-time market conditions.

Clause 8.1.42. Floating Profit

An unrealized gain in an open position, subject to change with market fluctuations.

Clause 8.1.43. Forecast

A speculative projection regarding future market conditions based on analytical or statistical models.

Clause 8.1.44. Free Margin

The amount of equity in a Client's account not tied to existing trades, calculated as Equity minus Used Margin.

Clause 8.1.45. Funds

All monetary assets or capital deposited, invested, or held by the Client within their trading account.

Clause 8.1.46. Risk Disclosure Statement

A separate disclosure detailing the potential risks involved in trading and investment activities on the platform.

Clause 8.1.47. Hedge or Hedging

A strategy used to offset potential losses by taking an opposing position in a correlated financial instrument.

Clause 8.1.48. Index

A financial measure that reflects the composite value of a basket of underlying assets, often used as a market benchmark.

Clause 8.1.49. Initial Public Offering (IPO)

The process where a private company offers its shares to the public for the first time.

Clause 8.1.50. Intellectual Property Rights

Legal rights held by the Company over its proprietary materials, including software, content, and trademarks.

Clause 8.1.51. Instruction(s)

Any directive issued by the Client to the Company to perform actions related to trades or account management.

Clause 8.1.52. Know Your Customer (KYC)

A regulatory process by which the Company verifies a Client's identity before providing services.

Clause 8.1.53. Leverage

A mechanism that allows Clients to control a larger position than their deposited funds would normally permit, expressed as a ratio.

Clause 8.1.54. Long Position

A trade in which the Client buys a financial instrument, expecting its value to rise.

Clause 8.1.55. Margin

The minimum capital required in a Client's account to open or maintain a position.

Clause 8.1.56. Margin Call

An alert issued to the Client indicating that additional funds must be deposited to maintain open positions and meet margin requirements.

Clause 8.1.57. Margin Call Level

The specific threshold at which the Client must replenish their account margin to avoid liquidation.

Clause 8.1.59. Margin Level

Expressed as a percentage, it is the ratio of equity to used margin in the Client's account.

Clause 8.1.59. Market

Any regulated or accessible venue where financial instruments are bought and sold.

Clause 8.1.60. Market Price Difference

The spread between the bid and ask price of a financial instrument.

Clause 8.1.61. Opening Price and Closing Price

Respectively, the starting and ending price of a financial instrument during a trading session.

Clause 8.1.62. Open Position or Open Trade

An active trade that has not yet been closed, settled, or reversed.

Clause 8.1.63. Order

A Client's instruction to buy or sell a financial instrument under defined terms.

Clause 8.1.64. Party

Either the Client or the Company, or both collectively, depending on the context.

Clause 8.1.65. Pending Order

An order that is set to trigger under specific future conditions or prices.

Clause 8.1.66. Personal Data

Identifiable information collected from the Client, including contact details and identity documents.

Clause 8.1.67. Pip(s)

The smallest price movement in the exchange rate of a currency pair, often the fourth decimal place.

Clause 8.1.68. Position

A Client's market exposure, either buy or sell, that remains until it is closed or offset.

Clause 8.1.69. Principal

The Client acting on their own behalf in any transaction with the Company.

Clause 8.1.70. Client Data Privacy and Security Policy

A dedicated policy outlining how the Company collects, uses, and safeguards Client data.

Clause 8.1.71. Rally

A rapid and substantial increase in the price of a financial instrument.

Clause 8.1.72. Refund

The act or policy of returning deposited funds to the Client, subject to applicable terms.

Clause 8.1.73. Refund Conditions And Guidelines

A policy describing the terms, procedures, and eligibility criteria for refunding Client funds.

Clause 8.1.74. Sell Limit

A pending order to sell a financial asset once the market reaches a specified higher price.

Clause 8.1.75. Sell Stop

A pending order to sell an asset once the price falls to or below a defined level.

Clause 8.1.76. Services

All financial, investment, or related offerings provided by the Company under the Agreement.

Clause 8.1.77. Share(s)

Ownership units in a company, entitling the holder to a share of its profits and assets.

Clause 8.1.78. Short Position

A strategy where a Client sells a borrowed asset, anticipating a price decline.

Clause 8.1.79. SlippageThe difference between the expected price of a trade and the price at which the trade is actually executed, often occurring during periods of high volatility.

Clause 8.1.80. SpreadThe difference between the bid (buy) price and the ask (sell) price of a financial instrument, representing the transaction cost to the Client.

Clause 8.1.81. Stock(s)

Tradable equity instruments representing ownership in a corporation.

Clause 8.1.82. Stock Symbol

An alphanumeric code that uniquely identifies a traded stock.

Clause 8.1.83. Stop Loss

An automatic order to close a trade when losses reach a specified threshold.

Clause 8.1.84. Stop OrderAn order to buy or sell a financial instrument once its price reaches a specified stop level, used to limit losses or enter the market.

Clause 8.1.85. Stop-out

The automatic closure of open trades when the account falls below a required margin level.

Clause 8.1.86. Stop-out Level

The margin percentage at which the Company initiates automatic position closures to prevent further losses.

Clause 8.1.87. Swap(s)

Overnight interest charges or credits applied to positions held beyond trading hours.

Clause 8.1.88. Take Profit

An automatic order to close a position when a specified profit target is achieved.

Clause 8.1.89. Terms of Service

This binding document and any referenced supplements outlining the legal framework governing the Client's relationship with the Company.

Clause 8.1.90. Trading Account History Report

A detailed summary of transactions, fund flows, and trade activity linked to the Client's account.

Clause 8.1.91. Trading Account or Platform Account

The secure Client profile registered with the Company used to manage investments and access services.

Clause 8.1.92. Transaction

Any trade, transfer, or financial operation performed by or on behalf of the Client.

Clause 8.1.93. Volatility

The degree of price fluctuation in a financial instrument, indicating risk.

Clause 8.1.94. Volume

The total quantity of a traded financial asset over a defined period.

Clause 8.1.95. Withdrawal

The Client-initiated removal of funds from their trading account to an external destination.

